Registration Instructions – New User

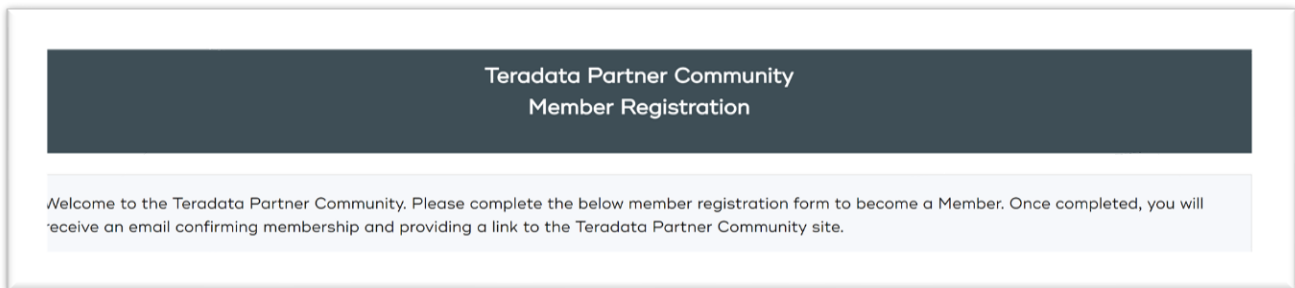# Teradata Partner Community

2023

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New User Registration

Below are instructions on how to register for the Teradata Partner Community.

1. Click here to access the member registration page.

2. Once on the Member Registration page, complete all the required. Required fields are denoted with an asterisk *.   You **MUST** register with a **company email domain**.

   NOTE: the **Company Registration Code** is **NOT** required. However, if you are in Partner Sales or the Authorized Administrator for your company, you will need your Company Registration Code to register. If you do not know your Company Registration Code, please contact **Teradata Global Alliances.**
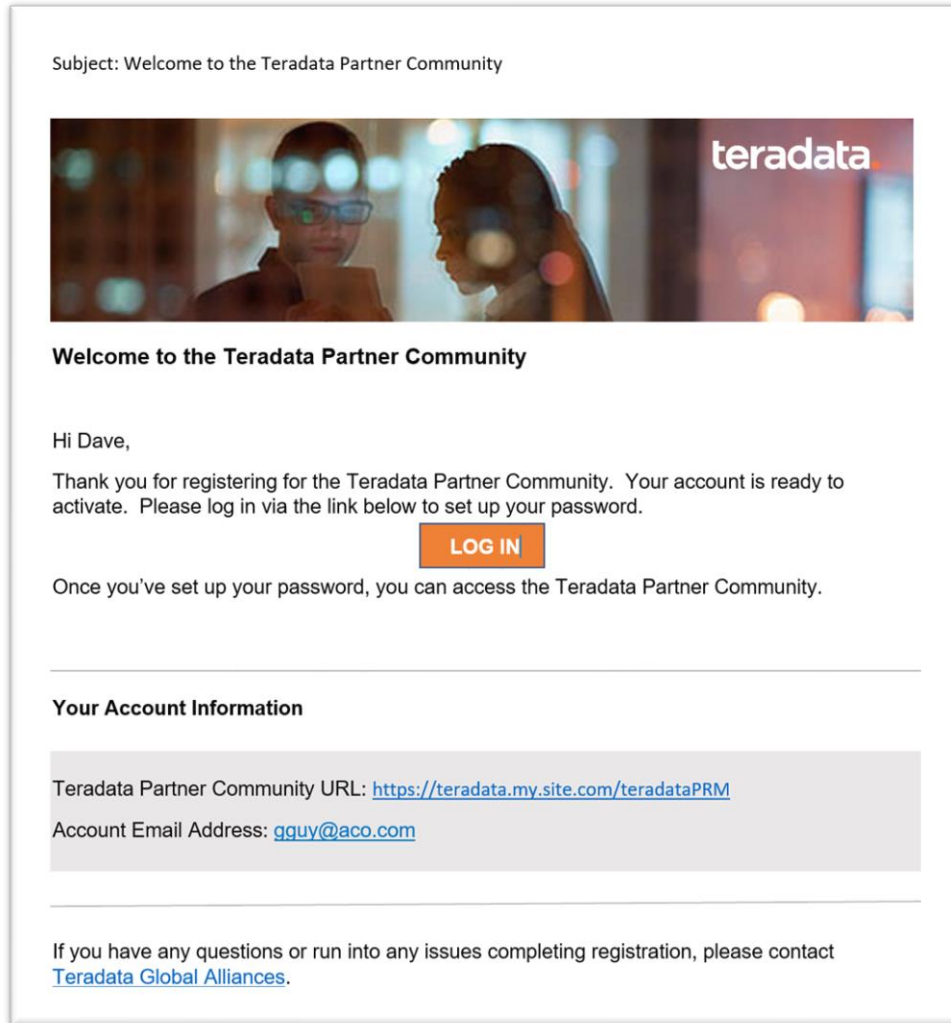
3. Next, make sure to read the Privacy Policy and check the Privacy Policy box once you've finished reviewing.

4. Finally, click **Submit**. If submission is successful, you will receive the below on-screen message and email sent to your company email address.

On-Screen Message

Teradata Partner Community
Member Registration

Welcome to the Teradata Partner Community. Please complete the below member registration form to become a Member. Once completed, you will receive an email confirming membership and providing a link to the Teradata Partner Community site.

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Subject: Welcome to the Teradata Partner Community

Welcome to the Teradata Partner Community

Hi Dave,

Thank you for registering for the Teradata Partner Community. Your account is ready to activate. Please log in via the link below to set up your password.

LOG IN

Once you've set up your password, you can access the Teradata Partner Community.

Your Account Information

Teradata Partner Community URL: https://teradata.my.site.com/teradataPRM

Account Email Address: gguy@aco.com

If you have any questions or run into any issues completing registration, please contact Teradata Global Alliances.

5. Once you receive the above email, click on the **LOG IN**, which takes you to the below pop-up. Enter the **Account Email Address** noted under the Your Account Information section in the above email into the **Username Field** and then click on **Send Request**.
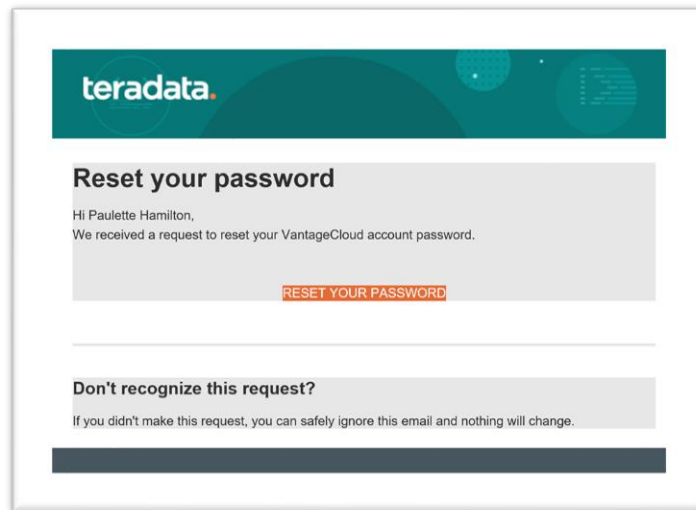
Account Recovery

1 Request   2 Validate   3 Recover

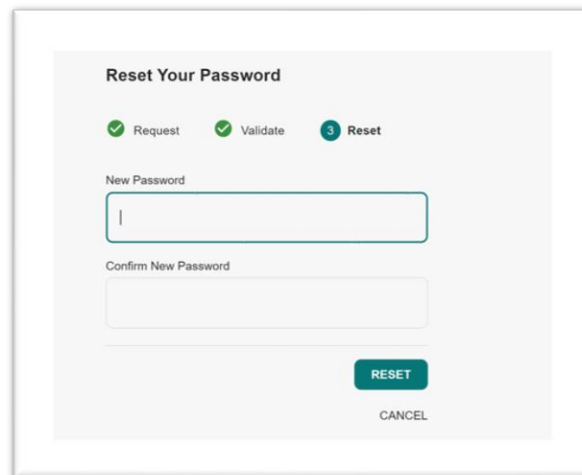⚠ Enter your username to reset your password or unlock your account.

Username

|Username

CANCEL   SEND REQUEST

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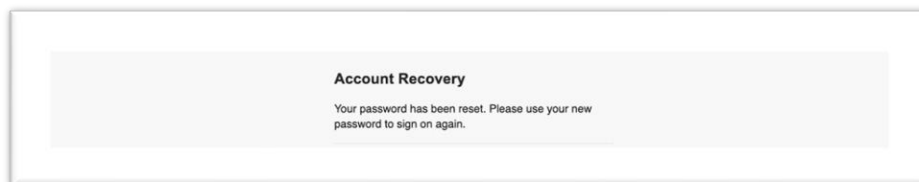6. Next, you will be asked to reset your password by clicking on the **Rest Your Password** link.

7. Once on the below pop-up, enter **New Password**, **Confirm New Password** and then select **Reset**.
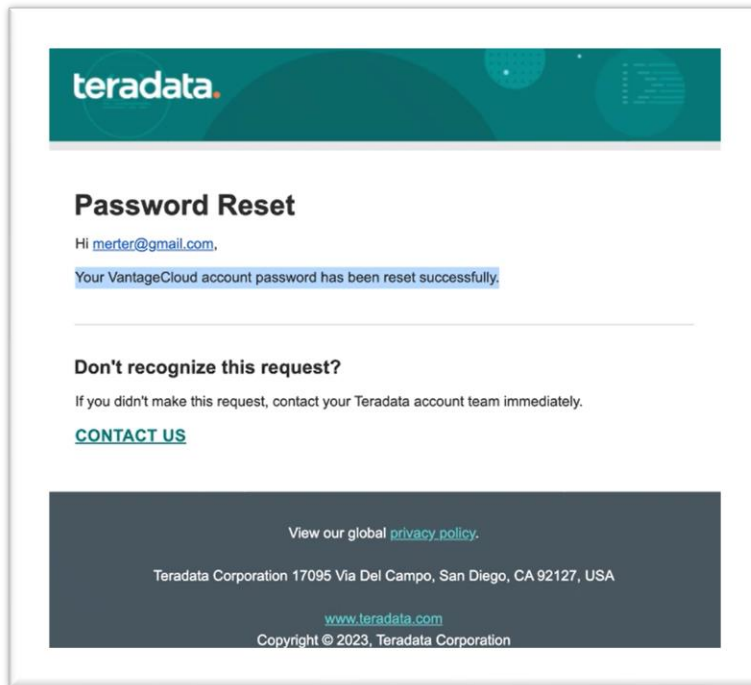

8. Once password is reset, you will receive the below on-screen message and email.

    On-screen Message

    Email Message

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Password Reset

Hi merter@gmail.com,

Your VantageCloud account password has been reset successfully.

Don't recognize this request?

If you didn't make this request, contact your Teradata account team immediately.

CONTACT US

View our global privacy policy.

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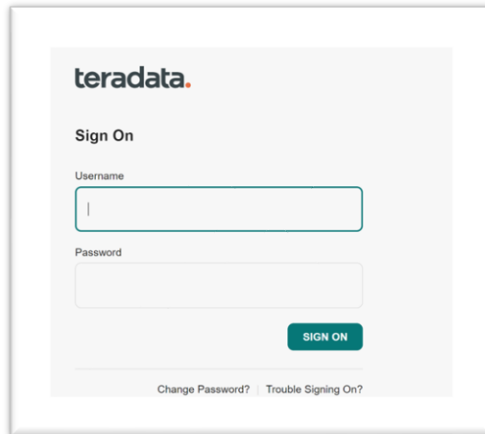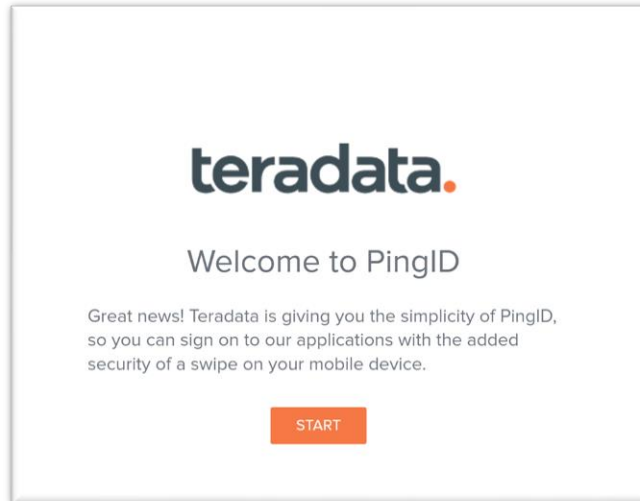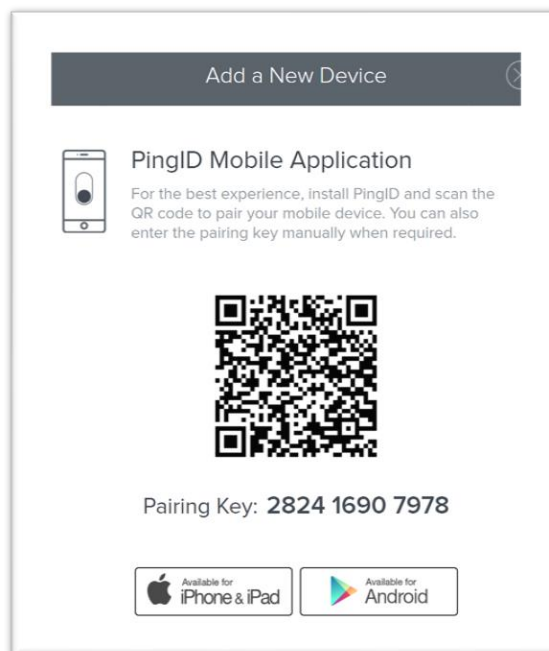
9. Next, log into the [Teradata Partner Community](#) with your Username (company email address) and Password you just set.

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Sign On

Username

Password

SIGN ON

Change Password? | Trouble Signing On?

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10. Once you login, you will receive the below PingID message, click **Start**.
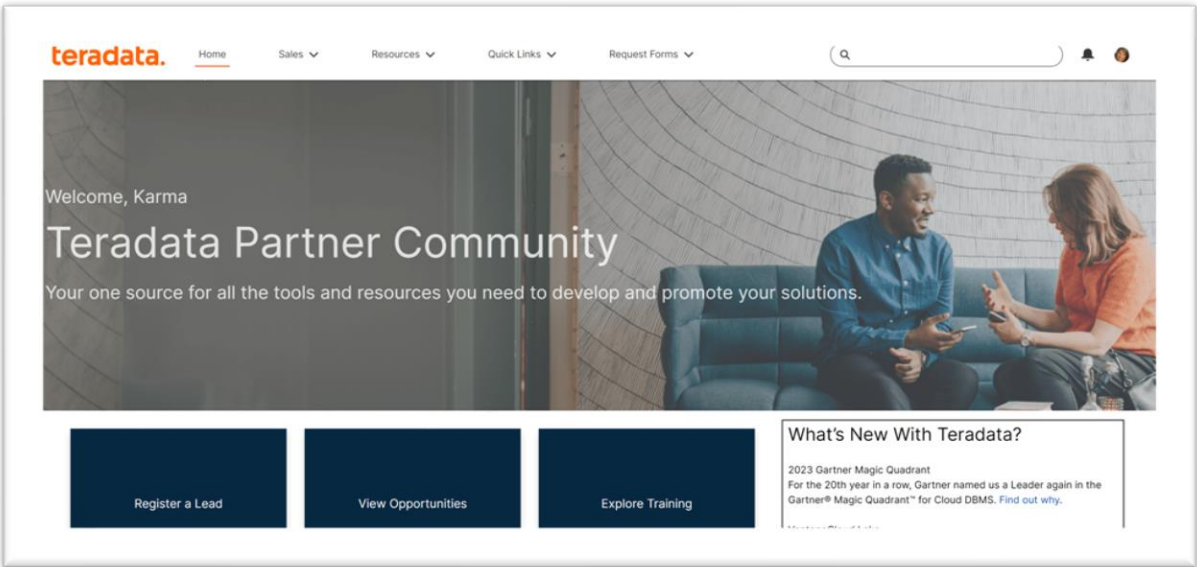

11. Install the PingID Mobile Application and scan the **QR Code** that is on screen**.**

Note: PingID setup is only completed on initial login but the next time you login from a fresh browser page, you may be asked to authenticate via the PingID app.

12. Once you've successfully paired, you will be taken to the Teradata Partner Community page.

DONE